

AUTO PAY SAVES YOU TIME & MONEY

What is Auto Pay?

Auto Pay is a service that allows you to pay your water bill with an automatic withdrawal from your checking or savings account.

How much does Auto Pay cost?

There is no charge from the City of Big Bear Lake, Department of Water (DWP) to have your water bill paid automatically from your checking or savings account. Most banks do not charge a fee for this service. Payments rejected by your bank will incur a DWP fee.

How will I know how much is being deducted from my bank account?

You will continue to receive your bill showing the amount due along with the approximate date your bank account will be debited.

What if I have a question about my water bill?

If you have any questions regarding your bill, call DWP for assistance at (909) 866-5050.

How do I sign up for Auto Pay?

Just fill out and sign this application and return it to:

**Department of Water
P. O. Box 1929
Big Bear Lake, CA 92315-1929**

Do I need to include anything with my Auto Pay application?

Yes. Please include a voided check.

How will I know when Auto Pay becomes effective?

You will see "AUTO PAY" imprinted on your water bill.

AUTO PAY APPLICATION & AGREEMENT

Customer Name (same as on your water bill)

Service Address

Daytime Phone Number(s)

DWP Account Number (9 digits)

Bank or Financial Institution

I authorize the DWP to charge the account I identified, by providing a voided check for payment of my water bill. I understand that this authorization will remain in effect until DWP receives written notification of termination. I understand that the DWP will charge a fee if a payment request is returned. I understand that the DWP may discontinue my participation in this service at their discretion.

Customer Signature

Date

DWP USE ONLY

Date Pre-noted _____

Cycle _____ By _____